

Your privacy is important to Mocof

We understand the importance of protecting your privacy. Hence, we have updated our Privacy Policy to ensure compliance with the laws on data protection under Malaysia's Personal Data Protection Act 2010 (PDPA) as well as the European Union's General Data Protection Regulations (GDPR). This is to ensure that the data you have shared with us is safeguarded. The Privacy Policy covers how we collect, use, disclose, transfer and store your information. Please take a moment to familiarize yourself with our privacy practices and let us know if you have questions.

Collection and use of Personal Data

Personal Data is information that can be used to identify or contact a member. You may be asked to provide your personal data anytime you are in contact with us or our subsidiary/affiliated companies. We may share your personal data amongst each other in accordance with this Privacy Policy, combined with other information, in order to provide and improve our products and service offerings to you.

Some examples of personal data collected and processed includes, but are not limited, to the following:

Name
Date of birth
Gender
Country of residence
Phone number
Email address
House address

Here are some examples which includes, but are not limited to, how we may collect and how we use it:

When making a booking with us, checking-in for a flight or lodging freighter.

When communicating with us via telephone, letter, fax and email.

When you visit our website or one of our contractors' websites.

When you interact with us via social media or interactive applications.

Why did you receive an Email from us?

The emails you receive from us is permission based. If you receive an email from us, our records indicate that you have expressly shared your email address for the purpose of receiving information in the future (opt-in), or you have registered, purchased or otherwise have an existing relationship with us. We respect your time and attention by controlling the frequency of our mailings to you.

How can you stop receiving Emails from us?

Each email sent contains an easy, automated way for you to cease receiving emails from us or to change your expressed interest. If you wish to do this, simply follow the Unsubscribe link at the end of any subsequent email.

Should you wish to seek further clarification, please do not hesitate to contact us at sales@mocof.com.my

Thank you.